

R&R Outdoor R&R Spa – Terms & Conditions of Use

Welcome to our Outdoor R&R Spa, which includes hot tubs, ice tubs, a sauna, and relaxation facilities. To ensure a safe, respectful, and enjoyable experience for all guests, please carefully read and adhere to the following Terms & Conditions of Use. By accessing or using the R&R Spa facilities, you agree to be bound by these terms.

1. General Use & Access

- The outdoor R&R Spa facilities are **unattended** and **used at your own risk**.
- **Minimum age for access is 16 years.** Children under 16 are not permitted under any circumstances.
- Guests under the age of 18 must be accompanied by a responsible adult at all times.

2. Health & Safety

- If you are pregnant, have a medical condition, or are under medical supervision, please consult your doctor before using the R&R Spa facilities.
- Do not use the hot tubs or sauna while under the influence of **alcohol, drugs, or medication** that may impair your judgment.
- Guests must **shower before entering** the hot tub or sauna.
- **No glass containers**, food, or drink are permitted in the R&R Spa area, with exception of ones purchased on the premises in plastic containers
- Running, diving, or any kind of dangerous behaviour is strictly prohibited.

3. Use of Facilities

- Time in the sauna or hot tubs should be limited to a **maximum of 15 minutes** per session for health reasons.
- Please **sit on a towel** in the sauna to maintain hygiene.
- Proper swimwear must be worn at all times; **nudity is not permitted**.
- Facilities may be closed temporarily without notice for maintenance or safety reasons.

4. Use of Fake Tan and Other Skin Products:

To maintain water quality and prevent damage to the spa's surfaces and filtration system, guests are strictly prohibited from using the spa while wearing fake tan, body oils, heavy moisturisers, or similar products that may wash off in the water. These substances can cause staining, clog filters, and require extensive cleaning. Guests found to have used the spa while wearing such products may be liable for additional cleaning or maintenance charges.

5. Towels and Robes Policy

- Towels, slippers and robes are provided in guest bedrooms upon arrival.
- Guests are responsible for any loss or damage to hotel towels or robes.

6. Liability

- Use of the outdoor R&R Spa is **entirely at your own risk**.
- The hotel accepts **no responsibility for injury, illness, or loss or damage to personal property** arising from the use of these facilities.
- Guests are liable for any damage caused through misuse or failure to comply with these terms.

7. Code of Conduct

- Respect the **privacy and comfort of other users**, taking photos/videos is prohibited
- Keep noise to a minimum, including loud conversations or music.
- Offensive, disruptive, or inappropriate behaviour will result in removal from the area and potential banning from hotel facilities.

8. CCTV & Monitoring

- The area is monitored by **CCTV for safety and security purposes**.
- Although the R&R Spa is unattended, staff may carry out regular checks to ensure proper use.

9. Acceptance of Terms

- By entering the outdoor R&R Spa area, you confirm that you:
 - Have read and understood these Terms & Conditions;
 - Meet the age and health requirements;
 - Accept full responsibility for your safety and conduct while using the facilities.

Date:

Name:

Signature: